

OUR 2014 REPORT TO THE COMMUNITY



It is our pleasure to publish **Capital Medical Center's 2014 Community Benefits Report**. Delivering the highest quality of healthcare is the single most important contribution we make, but there are many ways we make a positive impact on the communities we serve. Here are a few of the other ways we are making a difference.

INVESTING IN THE FUTURE

During 2014, we completed a **\$1.5 million renovation of our Women's Services** unit to enhance our high quality care and provide the most comfort for our patients and their families. We modernized the look of the entire floor to create a softer feel, replaced the in-room modular sleeping units for patient guests, enhanced the family waiting area and upgraded our nursery screening equipment and cribs to ensure babies are healthy and happy.

We also began the process to install a new nurse call system on several units and a new telemetry system in our intensive care/progressive care unit. Our surgical services department will undergo a \$16.3 million expansion and remodel in 2015.

In fact, **we invested more than \$2.4 million in our facilities** last year which, in addition to the above, included technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.

CONTRIBUTING TO OUR LOCAL TAX BASE

Last year, Capital Medical Center **paid more than \$1.6 million in taxes** which helped to support our city, county and state. This included sales taxes as well as property taxes. These dollars help to support local schools, development of roads, recruitment of business and industry, and other needed services. It does not include **provider fees of \$2.9 million**, which are fees paid by all hospitals to help fund care for the poor. It also does not include new taxes that are part of the Affordable Care Act.

HELPING THOSE IN NEED

Capital Medical Center provided **more than \$8.5 million in uncompensated care** last year. This includes charity care and discounts for the uninsured as well as bad debt, which is incurred as we care for people without sufficient resources. It does not include contractual write-offs or unpaid costs of government-sponsored programs such as Medicare and Medicaid.

Additionally, in 2014, Capital Medical Center was recognized by CHOICE Regional Health Network as a "Donated Care Services Leader" and "Core Funding Partner" for contributing **\$2.1 million in donated care** from 2010-2013 as part of Thurston County Project Access, which helped low income, uninsured individuals obtain care for acute or urgent medical needs.

ADDING NEW PHYSICIANS

During the past year, Capital Medical Center added **37 new physicians** to our highly respected medical staff, including specialists in anesthesiology, emergency medicine, family medicine, gastroenterology, infectious diseases, neurology, orthopedics and more.

ONE OF OUR COMMUNITY'S MAJOR EMPLOYERS

With an **annual payroll of more than \$42.3 million**, Capital Medical Center is one of the largest employers – and tax payers – in our region, **providing jobs to more than 550 people**.

Our primary focus remains providing the best healthcare available in the South Sound as we seek to exceed the expectations of all those we serve. With the help of dedicated physicians, employees, volunteers and board members, along with the continued support of our community, we continue our passionate pursuit of excellence. We thank you for your support.



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Capital Medical Center is partly owned by some of the physicians who serve our patients.

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COMMUNITY BENEFIT

Charity and other uncompensated care	\$	8,576,941
Includes charity care and discounts for the uninsured as well as bad debt which is incurred as we care for people without sufficient resources. Does not include contractual write-offs or unpaid costs of government-sponsored programs such as Medicare and Medicaid.		
Community benefit programs	\$	1,011,661
Charitable donations and sponsorships	\$	72,065
Physician and staff recruitment	\$	699,305
Professional education and development	\$	240,291
Taxes	\$	1,632,048
Includes property, sales and other taxes which help support services funded by our city, county and state. Does not include provider fees which are paid by all hospitals to help fund care for the poor, or Affordable Care Act taxes, paid by all businesses.		

2014 TOTAL \$ 11,220,650

In addition to the above, the hospital's payroll of more than \$42.3 million and capital investments of more than \$2.4 million also contributed significantly to the community's economic success.

COMMUNITY SUPPORT

Capital Medical Center sponsors a number of community organizations and events each year, including a scholarship for South Puget Sound Community College students pursuing healthcare careers and free sports physicals for Capital and Olympia High School students. Additionally, the hospital and our family of employees, physicians and volunteers are proud to have been able to support the following organizations and causes in 2014.

- American Cancer Society
- Association of Washington Business Institute
- Behavioral Health Resources Foundation
- Boys & Girls Clubs
- Child Care Action Council
- Community Youth Services
- Family Support Center
- Hands On Children's Museum
- March of Dimes
- Muscular Dystrophy Association
- Olive Osmond Hearing Fund
- Olympia Downtown Association
- Olympia School District
- Puget Sound Blood Center
- Rotary
- SafePlace
- Senior Services For South Sound
- SideWalk
- South Puget Sound Community College
- South Sound Women's Events
- Summit Pacific Medical Center Foundation
- The Crisis Clinic
- The Olympia Free Clinic
- The Washington Center
- Thurston County Chamber of Commerce
- Thurston County Chamber of Commerce Foundation
- Thurston County Food Bank
- Thurston EDC
- Together!
- United Way
- Washington Poison Center
- West Olympia Business Association



Capital Medical Center is part of the Capella Healthcare family of hospitals. Capella partners with communities to build strong local healthcare systems that are known for quality patient care. Based in Franklin, Tenn., Capella collaborates with each hospital's medical staff, board and community leadership to take care to the next level. A private company, Capella has access to significant leadership and financial resources, investing 100% of its net cash flow in its family of hospitals to strengthen and expand services and facilities. For more information, visit CapellaHealthcare.com.